

TP Warranty

Up to 5 years on machines



Information
about TP warranty
and warranty terms



MADE IN DENMARK

TP 3-year warranty

On 1 January 2026, new guidelines will take effect for getting a warranty of 3 years/1000 hours for TP wood chippers.

In order to get a 3-year/1000-hour warranty, the following terms will apply:

- All service must be completed with original spare parts.
- Service kit no. must appear from the service booklet.
- Use of non-original spare parts or lacking purchase of service box will result in the warranty lapsing for the entire machine.
- Documentation for service performed, including service kit no., number of hours and service date, must be registered in the service booklet.

If this has not been done within the intervals stated, the warranty will lapse for the entire machine.

New TP 5-year warranty through TP service partner

TP now also offers a 5-year/1500-hour warranty for our TP Mobile and TP Track models. This is offered in collaboration with our authorised TP service workshops and can only be obtained when:

- All service has been performed by an authorised TP service partner. Documentation for service performed, including service kit no., number of operating hours and service date, must be registered in the service booklet.
- The relevant service form must be used and service kit no. must appear from the service booklet.
- Only original TP spare parts are used.

If this has not been done within the intervals stated, the 5-year warranty will lapse for the entire machine.

The warranty is applicable for machines manufactured from 1 January 2026 (from serial no. 22170)



Models covered by TP 5-year warranty are TP Mobile and TP Track.

Warranty terms – TP wood chipper (Up to 3 years warranty)

1. Duration and scope of the warranty

The warranty covers manufacturing defects and defects in materials in the wood chipper for up to 3 years/1000 hours (whichever occurs first) from the date of purchase.

The warranty only applies against presentation of valid documentation of service performed.

2. Granting of the warranty

Eligible defects and faults are rectified free of charge for spare parts.

The supplier will decide whether to perform repairs or a replacement.

TP covers a specified hourly rate for authorised TP service workshops at presentation of correctly completed service booklet.

3. Excluded from the warranty

The warranty does not cover:

- Wear and tear parts such as blades, belts, bolts, bearings, gaskets and filters.
- Damage caused by incorrect use (e.g. due to entering of metal, stones, roots with earth etc.).
- Damage after emergency stop where the push button has broken off or at cracked display or high pressure cleaner damage.

- Failure to maintain or incorrect maintenance (failure to perform lubrication, cleaning, replacement of wearing parts).
- Damage due to overloading, improper use, transport, accidents or over-voltage.
- Repairs/alterations performed by non-authorised workshops.
- Use of non-original spare parts.
- Alterations or conversions performed by third parties.
- TP does not cover transport or loss of profit/turnover.

4. The buyer's obligations

Faults must be reported immediately after detection in order to prevent consequential damage.

The wood chipper must be submitted to the dealer or an authorised service workshop for assessment.

Valid documentation for purchase and service performed (including service kit no.) must be attached.

Details of the TP wood clipper warranty

**1
year**

Warranty: 1-year/200-hour warranty is granted

Terms: Startup service must be performed with service kit S

What is covered: TP covers the spare part

**3
years**

Warranty: 3-year/1000-hour warranty is granted

Terms: Original service kits have been purchased corresponding to number of operating hours/years stated in the service booklet and documentation for service performed.

What is covered: TP covers the spare part

**3/5
years**

Warranty: 3-year/1000-hour or 5-year/1500-hour warranty is granted

Terms: All service performed at authorised TP workshop within the stipulated intervals/hours AND documentation of service AND purchase of service kit.

What is covered: TP covers the spare part and workshop hours.